DAMAGE WAIVER

Across the tipi and events industry, it is standard practice that the client is held fully responsible for all accidental loss and damage to the hired equipment.
Our Tipis and equipment are valued at many tens of thousands of pounds so it is essential that the equipment is fully insured during the hire period.

Clients can choose to insure the tipis and equipment themselves. Usually, it is business or corporate customers who have suitable insurance already in place. It is highly unlikely that standard wedding or events insurance will cover the costs of replacing the tipis and/or providing emergency supply to following bookings in the event of loss or damage. If a client has chosen to acquire their own insurance, they must provide proof of adequate cover to Thomas Tipis. Please refer to our full Terms and Conditions for further details on appropriate cover.

If the Client's insurance policy does not cover the cost of replacing the tipis and equipment, the client can instead opt to pay a Damage Waiver Fee, which amounts to **5%** of the total hire charge.
In choosing this option, Thomas Tipis take the responsibility for the risk of accidental loss or damage to the tipis and equipment during the hire period. The Damage Waiver Fee covers the cost of insurance taken out by Thomas Tipis.
The Damage Waiver fee is added to bookings by default until adequate alternative insurance has been arranged and a copy of the policy documents have been provided by the client.

The following conditions apply to the Damage Waiver:

- The Client is responsible for the first £500 of accidental damage or loss to the tipis and equipment during the period of hire.
- Any third-party equipment that does not belong to Thomas Tipis is not covered under the Damage Waiver. This includes, but is not limited to, toilets, externally sourced tables and chairs, staging, heaters, generators. Please contact Thomas Tipis if you require a breakdown of items

that is not included in the Damage Waiver. We highly recommend that you take out a wedding/ events insurance policy to cover you for these aspects.

- The Client is fully responsible for all loss and damage that has resulted from wilful neglect or malicious acts or legal liability. The Damage Waiver does not cover this.
- The Client is fully responsible for any loss or damage due to the Client's failure to adhere to any special security arrangements that have been agreed.
- The Client is fully responsible for any loss or damage resulting from the Client's failure to adhere to any advice to ensure the safety of the tipis (including weather, attempts to change the structure of the tipis by the Client).

If you have any questions regarding the above, please contact us on 07376214256 or hellothomastipis@gmail.com